

GENERAL CONDITIONS FOR MEMBERSHIP AT SIO ATHLETICA

General

SiO Athletica is a part of The Student Welfare Organisation in Oslo and Akershus (Studentsamskipnaden i Oslo og Akershus - SiO). The membership terms are a part of the membership agreement between the member stated in this contract and SiO Athletica. As a member of SiO Athletica you agree to comply with current rules and regulations stated under "Sports" at sio.no at all times. SiO Athletica may with immediate effect cancel the membership of any member who does not comply with the membership terms and/or gym rules and regulations, or if the member does not adhere to warning(s) issued by SiO Athletica.

Age restrictions

Membership at SiO Athletica is available for students and other individuals over the age of 18.

Membership

SiO Athletica's memberships and prices are at any time stated on sio.no, where additional information about our products, services and prices can be found. A membership is effective from enrollment date until termination/cancellation of the membership. Cancellation of the membership is subject to current cancellation terms. Types of memberships where you sign up for a preset period of time, will after the expiration of the subscription continue until canceled. When enrolling on a membership with a commitment period, the commitment period will be a minimum of 12 full calendar months.

Gym membership card

Members of SiO Athletica must have a valid membership card issued by Athletica to access the facilities. The card will be activated at the time of your first visit to one of our training facilities. Your membership card is personal and may not be used by anyone else but yourself. A new card can be issued for a fee, should you damage or lose your card.

Member information

It is the responsibility of the member to ensure that member information on "my page" at sio.no is up to date at all times. This includes information such as correct address, e-mail address, phone number and other personal details.

Consent

At the time of enrollment, the member consents to SiO Athletica being able to send information to the member through SMS, MMS, e-mail and other means of communication. This is to be able to inform and market Athletica's products and/or offers, and is in accordance with § 15 of the Norwegian Marketing Act. The member has the right, at any time, to revoke one's consent to receiving information regarding marketing of Athletica's offers, by contacting SiO Athletica about this matter.

Safety

The member is responsible for being in a state of mental and physical condition which allows safe use of the training facilities. All exercise at SiO Athletica is at your own risk. Only Athletica employees are allowed train and instruct other members. SiO Athletica is not responsible for any loss or damage to personal items, because of break-in or others reasons. SiO Athletica has no tolerance for threatening behavior, violence or unwanted sexual advances.

Anti-doping

As a member of SiO Athletica you hereby agree to not use any form of prohibited stimulants or doping substances which are listed on Anti-doping Norway's list of prohibited substances.

Prices

Prices are set according to the price guidelines available at sio.no. In

order to acquire and maintain your student price for your membership, proof of valid student identification and a paid semester fee to your institution is required. It is your duty to inform SiO Athletica about any and all changes with regards to circumstances that might affect the price of your membership or other services that SiO Athletica offer. Should the price of your membership change due to lack of valid documentation proving your right to a discounted membership, your membership will continue without a discount for the remaining period, according to your membership agreement. If valid proof of right to discounted prices is not presented, you will be charged for any price difference that has not been paid. SiO Athletica reserves the right to adjust membership prices. Should price alterations occur, changes will be stated at sio.no and members will be notified through current means of communication.

Payment

Primary means of payment is by direct debit (Avtalegiro) with your Norwegian bank account. Due date for your membership fee is the first (1) of each month.

You are responsible for ensuring that your membership fee is paid and also for the setup of direct debit with your bank. In the absence of a direct debit (Avtalegiro) agreement, an invoice fee will be charged as of the first invoice. In the event of the membership fee not being paid by the due date, you will receive a debt collection claim for any and all unpaid fees. Late membership fee payments may result in SiO Athletica claiming payment for any surcharges and interest, all in accordance with the Norwegian law regarding late payments ("Lov om renter ved forsinket betaling m.m").

Membership put on hold («freeze»)

To put your membership on hold is a temporary pause in your membership. You cannot make use of your membership during this period and will therefore not be receiving any invoice(s) for membership fees during this time. A membership freeze period can start the day after you have given such notice. A membership can only be frozen for periods of whole months, not partial months. If you have signed up for a membership where you are committed for a certain amount of time, a hold will result in your commitment to us being extended for the corresponding amount of time you have put on hold. To put your membership on hold you are required to do so at MyPage or in person at any of the SiO Athletica facilities. It is not possible to freeze your membership once you have given your final notice.

Cooling – off period

Should you have entered a membership outside of any SiO Athletica facility, you have the right to cancel the agreement by sending SiO Athletica a written statement regarding this matter no later than 14 days after the initial agreement. This is in accordance with the Norwegian Cancellation Act.

Termination of membership

There is a one (1) month's notice for termination of your membership, effective from the first (1) of the month of the following month. At termination, your membership will continue at a minimum the amount of time obliged to by initial agreement. Termination of membership can be done at My Page or in person at any SiO Athletica facility.

Personal data management

Information about how your personal data is managed relating to your membership can be found by reading the SiO privacy policy, found here: <https://www.sio.no/snarveier/om-sio/personvern>

